

For: FSA Employees

MIDAS Change Agent (CA) Network

Approved by: Administrator



1 Overview

A Background

The MIDAS project is FSA’s initiative to modernize and innovate delivering agricultural systems. The MIDAS project will transform the way FSA delivers services and benefits to our producers, ranchers, and farmers. As part of the business transformation and implementation of the MIDAS information technology (IT) solution, changes in the way FSA delivers benefits and services are inevitable.

In an effort to help with FSA workforce readiness, the MIDAS Project Team leveraged National, State, and County Office employees to help with communications and change management. These FSA employees are serving in roles as CA’s and are a part of the MIDAS CA Network. The pilot CA Network kicked off in May 2011, and became fully operational in September 2012. The CA Network is a vital component of the MIDAS project especially as it pertains to communications to State and County Office employees and helping to manage change or impacts as result of the MIDAS deployment.

B Purpose

This notice provides information about the MIDAS CA Network and their roles and responsibilities in support of the MIDAS project.

C Contact

If there are any questions about this notice, contact either of the following by e-mail:

- Michael Walter to michael.walter@ny.usda.gov
- Darrin Watkins to darrin.watkins@tx.usda.gov.

Disposal Date	Distribution
December 1, 2013	All FSA employees; State Offices relay to County Offices

Notice MIDAS-4

2 MIDAS CA Network Action

A MIDAS CA Network

MIDAS CA's were selected by their SED to join the MIDAS CA Network based on program knowledge, experience, and commitment to FSA mission, goals, and farmers, ranchers, and producers.

The purpose of the MIDAS CA Network is to facilitate information sharing among FSA employees and to identify and empower change champions to increase awareness, understanding, and acceptance of the MIDAS IT solution and change initiatives.

The MIDAS CA Network brings together a virtually connected group of FSA employees for the following purposes:

- disseminating MIDAS information and messages to FSA employees
- gathering feedback from FSA State and County Office employees
- educating and preparing FSA State and County Offices for changes.

The MIDAS CA Network is comprised of 102 FSA State and County Office employees that were nominated by their SED. The MIDAS CA Network includes a primary and secondary CA from each State and representatives from the National Office.

See Exhibit 1 for a list of MIDAS CA's.

B MIDAS CA Roles and Responsibilities

MIDAS CA's are responsible for the following:

- cultivating a general level of acceptance and commitment for MIDAS among State and County Office employees
- keeping SED's informed of ongoing MIDAS activities and engaging them in readiness activities, as needed
- facilitating the execution of communication and readiness activities within the State
- communicating MIDAS project implementation plan, progress, and impacts, as applicable
- providing progress and key milestone updates to State and County Office employees
- obtaining feedback and input, as applicable
- assisting with data calls and training, on request.

Notice MIDAS-4

2 MIDAS CA Network Action (Continued)

C MIDAS CA Key Activities for MIDAS Release 1.0

In preparation of Release 1.0, Deployment 1.0, MIDAS CA's will be responsible for the following key activities:

- conducting Change Workshops
- disseminating Release 1.0, Deployment 1.0 *Go-Live* Communications, as requested
- encouraging FSA employees to complete foundational learning sessions and required MIDAS web-based training courses when they become available in AgLearn.

The **Change Workshops** sessions will provide State and County Offices with a general understanding of the farm program business and system impacts as result of the initial MIDAS release scheduled for late January 2013. The session is approximately 90 minutes. MIDAS CA's will be responsible for delivering the workshops to all FSA employees impacted by MIDAS within their respective States. The workshops can be delivered virtually. MIDAS CA's **must** work with their SED's or SED designees to complete these workshops in the most efficient manner. State Offices are responsible for any associated costs for conducting the workshops, if necessary. MIDAS CA's are encouraged to complete these sessions no later than **February 15, 2013**.

The MIDAS team will provide the materials, tools, and support to MIDAS CA's to ensure that these activities are consistently implemented. MIDAS CA's must work through their SEDs and State Office management to conduct these activities.

Note: The MIDAS Project Team conducted a knowledge transfer session with the MIDAS CA Network on January 3, 2013.

MIDAS CA's

The following table provides a list of MIDAS CA's.

State	Primary CA	Secondary CA
Alabama	Shawn Gable, State Office Chief/Specialist	John Wilson, DD
Alaska	Donna Kramer, EO/AO	Jeff Curry, State Office Chief/Specialist
Arizona	Calvin Johnson, PT	Lynda Echeverria
Arkansas	Shannon Choate, PT	Cindy Smith, PT
California	Jacque Johnson, DD	Ted Van Steyn, CED
Colorado	Jeff Wilson, CED	Jennifer Blair, PT
Connecticut	Diane Holowaty, PT	Ann Marie McCard, CED
Delaware	Greg Hudson, CED	Maryann Reed, PT
Florida	Janet Wright, State Office Chief/Specialist	Suzette Cooper, CED
Georgia	Chad H. Scruggs, DD	Kyle Mansfield
Hawaii	Connie Laumann, State Office Chief/Specialist	Josphine Lealasola, PT Theresa Correa
Idaho	Susan Kime, Key PT	Toni Williams, State Office Chief/Specialist
Illinois	Coleen Hill, PT	Debbie Gunther, DD
Indiana	Susan Allen, State Office Chief/Specialist	Danette Oswald, PT
Iowa	Dave Wynn, CED	Anna Boecker, CED
Kansas	Amanda Whitehurst, CED	Sarah Falk, CED
Kentucky	Geraldine Taylor, PT	Angella Watson, PT
Louisiana	Steve Dooley, CED	Mona Frey, PT
Maine	Robbie McCurry, PT	Terri Libby, PT
Maryland	Julie Pinto Schaub, CED	Rasheeda Onasanya, PT Travers Devine, PT
Massachusetts	Nancy Miller, PT	Lori Carver, CED
Michigan	Kathy Nelson, PT	Jessica Squires, PT
Minnesota	Sarah Steinhilber, State Office Chief/Specialist	Mark Bertram, DD Paula Eich, PT Ben Fast, CED
Mississippi	Demetrice Evans, State Office Program Specialist	Blake McGaughy, CED
Missouri	Steven Niemeyer, State Office Chief/Specialist Sean Blaes, FSA Enterprise Application Architect	Barb Denker, PT
Montana	Alex Dubish, Agriculture Program Specialist	Shelly Dickinson, District Specialist Sandra Mahoney
Nebraska	Tyler Gilkey, State Office Chief/Specialist	Aaron Peithmann, CED
Nevada	Imelda Andersen, PT	Katie Nuffer, State Office Chief/Specialist
New Hampshire	Jennifer Zaleski, PT	Tara Hamlett
New Jersey	Lindsay Caragher, CED	Deanne Bill, PT
New Mexico	Jordanna Gurule, PT	Joilynn Garcia, State Office Chief/Specialist
New York	Jeni Dean, CED	Dave Holck, CED
North Carolina	Victor Youngblood, State Office Chief/Specialist	Rob Satterfield, CED
North Dakota	Brad Olson, State Office Chief/Specialist	Laura Heinrich, CED

MIDAS CA's (Continued)

State	Primary CA	Secondary CA
Ohio	Matthew Kleski, State Office Chief/Specialist	Stan Cook, PT
Oklahoma	Brenda Moore, PT	Dianna Weiand, PT
Oregon	Joe Hess, CED	Janelle Huserik, CED
Pennsylvania	Daniel Smeal, CED	Richard Csutoras, CED
Puerto Rico	Wanda J. Perez, State Office Chief/Specialist	Bernice Perez, CED
Rhode Island	Leila Naylor, PT	Deborah Lebrun, State Office Chief/Specialist
South Carolina	Amy Turner, State Office Chief/Specialist	Roselyn Quick, CED
South Dakota	Jamie White, State Office Chief/Specialist	Damon Stormo, CED
Tennessee	Donald Gray, DD	Turell Tidwell, State Office Chief/Specialist
Texas	Ted Peabody Jr., State Office Chief/Specialist	Sandra Knox, PT Corry Moore
Utah	Cornell Atkinson, CED	William Merkley, PT
Vermont	Lawrence Parker, CED	Julie Jacque, CED
Virginia	G.B. Washburn, CED	Sissy Coleman, PT
Washington	Nicole Armijo, PT	Angela Melcher, PT
West Virginia	Fane Irvine, CED	Barbara J. Moore, PT
Wisconsin	Greg Biba, State Office Chief/Specialist	Tom Schneider, CED
Wyoming	Todd Even	Lee Craig, CED
Washington, DC	Kimberly Graham Michael Walter Darrin Watkins	Kelly Hereth, PSD Alison Lenz, PECD Sylvia Redd, CEPD